

The Future Is
BRIGHT!



Children's
Clinics



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Del E. Webb Foundation



THANK YOU

*to our supporting organizations, partners
and sponsors for believing in our mission.*

The Future Is

BRIGHT!



We recently received a letter from a family who has been receiving care at the Clinic since their son's birth, and after eight years is moving out of state. Mom wrote the following:

“We wanted to take the opportunity to thank everyone at the clinic for all the help and support we have received...You helped us figure out the first steps in finding our son the support he needed. Everything was handled by the Clinic; it made our lives so much easier while we were trying to figure out how to get our newborn the surgery he needed. I hope the Clinic continues to help other families.”

This is just one story of the **over 5000 patients** we care for. Due to the complexity of their conditions, many of our children are born needing our care, and then stay with us for most of their lives. We truly become part of their family, celebrating holidays, birthdays, and other important milestones together. This is an honor we do not take lightly. We recognize that our patients often don't experience the 'typical childhood' their peers might, but they do deserve the opportunity to experience a life full of abundance and opportunity.

To achieve the goal of providing the absolute best care possible, the Clinic is guided by three True Norths: Quality, Culture and Sustainability.

- **Quality:** The Clinic is dedicated to pursuing excellence in patient care that exceeds expectations and constantly adapts to meet the needs of the present and future. The Clinic proudly ended 2024 with a "Patient Satisfaction" score of 88% and will continue to pursue the delivery of perfect healthcare.
- **Culture:** To maintain its excellence in quality care, the clinic acknowledges that it also needs to be committed to its staff, and all categories of their wellbeing; including mental, physical, financial, and social in order to support the most talented medical professionals. The Clinic was proud to have ended 2024 with an Employee Engagement Score of 92% overall excellent.
- **Sustainability:** The Clinic also recognizes that to achieve these goals, it must ensure financial sustainability that supports a thriving mission for future generations. The Clinic is dedicated to the good stewardship of its current resources and developing generous relationships with our partners who care about the health of our communities' children. The Clinic is incredibly grateful to the 313 donors, sponsors, and supporters who contributed over \$340,000 last year.

Children's Clinics has a rich legacy that is approaching almost 80 years of serving the most medically complex children in Southern Arizona. Thank you to our founding organizations; our generous philanthropic partner Square and Compass, and our community hospital partners Tucson Medical Center and Banner University Medical Center who remain dedicated to the children and families of Tucson.

As we look to our future, we see endless opportunities to continue serving our community. As Southern Arizona's Multi-Specialty Interdisciplinary Clinic, we will continue to seek out the most cutting-edge care in medical, dental, behavioral health, rehabilitation therapies, and primary care. And through our Adaptive Recreation program, we will continue to provide opportunities for our patients to embrace what it means to be a kid.

We invite you to join us in our journey; become a donor, a volunteer, or a part of our team and help us make a difference in the lives of our kids.

Jared and Tracy



Jared Perkins
Chief Executive Officer



Tracy Nuckolls
President, Board of Directors

Our SERVICES

Special Clinics and Services

- Aquatic Therapy
- Brace Check Clinic
- Care Coordination
- Child Life Specialists
- Comprehensive Assessment
- Craniofacial
- Deaf/Hard of Hearing
- Educational Support
- Equipment Clinic
- Hearing Aid Evaluation
- Integrative Medicine
- Integrated Medical Record
- Interpretation/Translation
- Lab/Phlebotomy
- Neuroepilepsy
- Neurospasticity
- Metabolic
- Orthotics
- Patient Advocacy
- Prosthetics
- Spasticity Clinic
- Wheelchair Clinic
- X-ray/Imaging

Primary Care

- Pediatrics
- Internal Medicine

Pediatric Specialties

- Anesthesiology
- Cardiology
- Dental & Orthodontia
- Developmental Behavioral Pediatrics
- Endocrinology
- Gastroenterology
- Genetics
- Hematology
- Nephrology
- Neurology
- Neurosurgery
- Ophthalmology
- Optometry
- Orthopedics
- Otolaryngology
- Pediatric Surgery
- Plastic Surgery
- Pulmonology
- Urology
- Wound Care

Therapies

- Audiology
- Feeding Therapy
- Nutrition
- Occupational Therapy
- Physical Therapy
- Speech & Language Therapy

Multidisciplinary Clinics

- Cerebral Palsy
- Cleft Lip/Palate*
- Cochlear Implant*
- Craniofacial
- Down Syndrome
- Down Syndrome Regression Disorder
- Neuromuscular*
- Osteogenesis Imperfecta
- Sickle Cell
- Spina Bifida
- Palliative Care
- Autism*

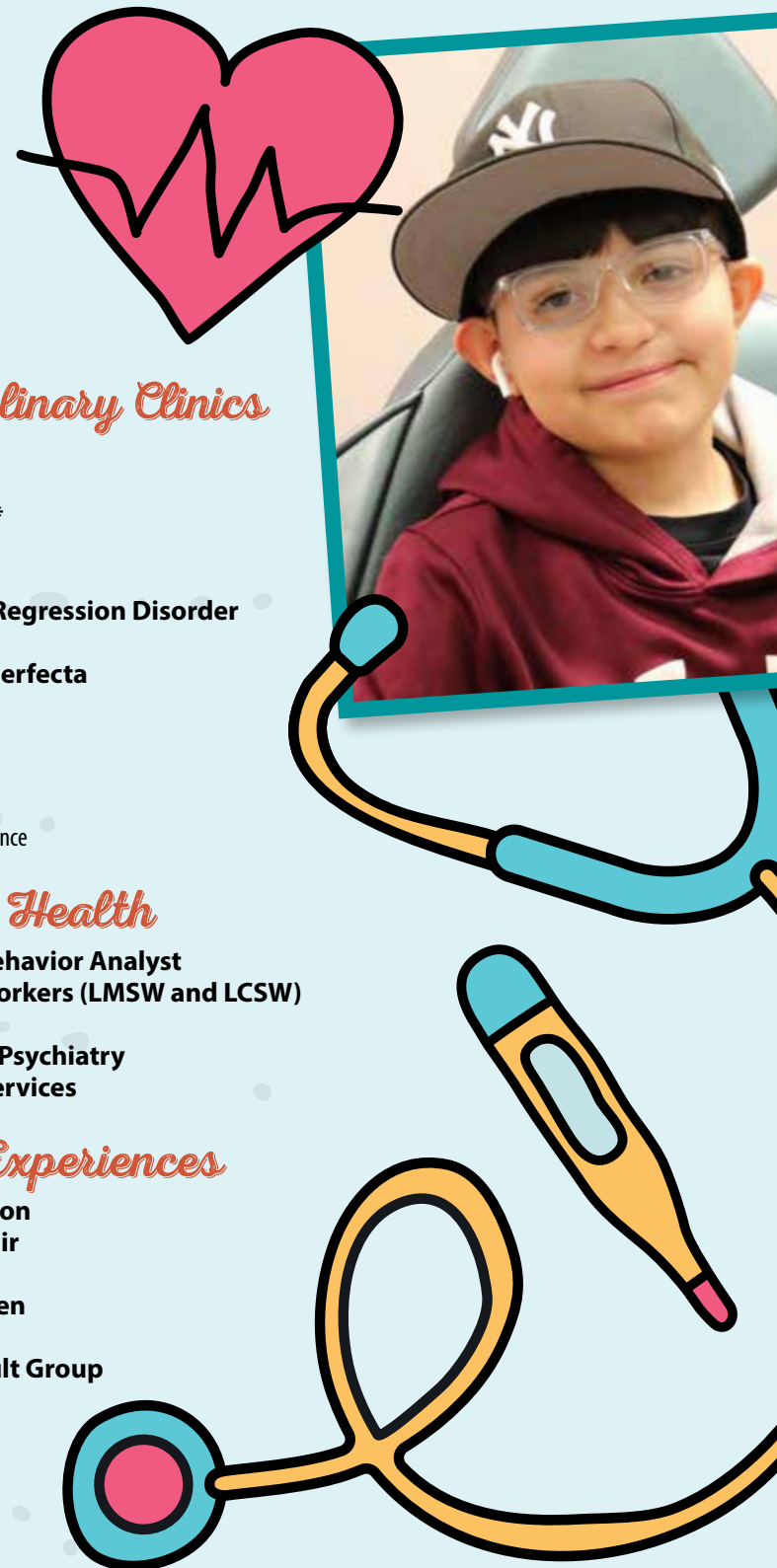
*Recognized Centers of Excellence

Behavioral Health

- Board Certified Behavior Analyst
- Licensed Social Workers (LMSW and LCSW)
- Neuropsychology
- Child/Adolescent Psychiatry
- Family Support Services

Childhood Experiences

- Adaptive Recreation
- Back-to-School Fair
- Holiday Toy Days
- Inclusive Halloween
- Spring Festival
- Teen & Young Adult Group



2024 IMPACT REPORT

Patients

of total visits:

39,414

of total unique patients:

5,133

of telehealth apt:

2,478

Patient Experience

Satisfaction with visit: **88%**

Employee satisfaction: **92%**

Volunteers

Total number of weekly in-clinic volunteers is: **38**

Total number of weekly in-clinic hours is: **2502**

(Event and Adaptive Rec volunteers not included)

Childhood Experience

Signature Events

Total children/attendees: **1820**

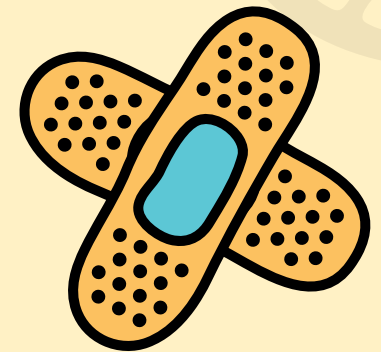
Adaptive Recreation

Total participants: **241**

(Dance session held at Integrative Touch. Participants not included)

Literacy Support

Over **3,567** books given away



From Silence to the Spotlight:

ELIBERTO'S JOURNEY

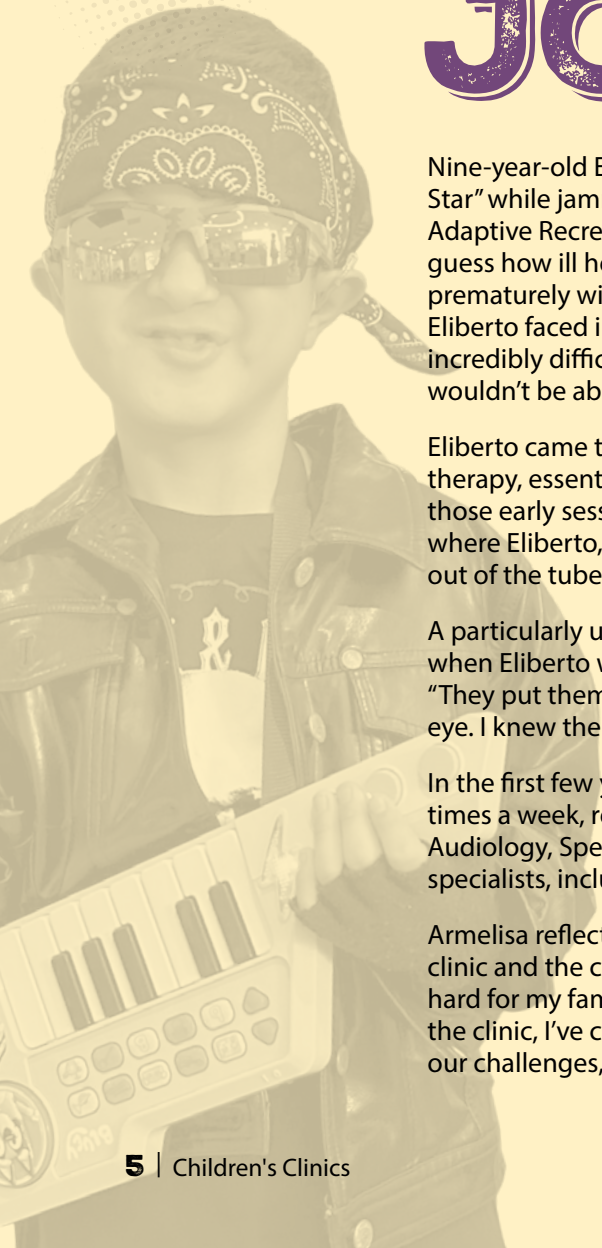
Nine-year-old Eliberto shines as he belts out the words “Rock Star” while jamming with his friends during the Children’s Clinics Adaptive Recreation Music program with Mr. Nature. You’d never guess how ill he was when he first arrived at the clinic. Born prematurely with a collapsed lung and bilateral hearing loss, Eliberto faced immense challenges from the start. “That was an incredibly difficult time,” recalls his mother, Armelisa. “I was told he wouldn’t be able to walk or talk. I was planning his funeral.”



Eliberto came to Children’s Clinics for life-saving feeding tube therapy, essential for his care at home. Armelisa vividly remembers those early sessions with Occupational Therapist Coleen Gilcrest, where Eliberto, in his stubborn way, would push his food right back out of the tube. “He was so ornery about it,” she says with a smile.

A particularly unforgettable moment that Armelisa recalls was when Eliberto was first fitted for hearing aids at just six months old. “They put them on, and suddenly, I saw one big tear form in his eye. I knew then he could hear.”

In the first few years of his life, Eliberto was at the clinic several times a week, receiving Physical Therapy, Occupational Therapy, Audiology, Speech and Language Therapy, and seeing multiple specialists, including his ENT, cardiologist, and pulmonologist.

Armelisa reflects on the invaluable support she’s received from the clinic and the connections she’s made with other families. “It’s been hard for my family to understand a child with special needs. But at the clinic, I’ve connected with other families who truly understand our challenges, and we support each other. The staff at the clinic



 *Eliberto's journey has been tough, but now he's thriving, outgoing, and that wouldn't have been possible without the care and support from Children's Clinics.* 

– Armelisa

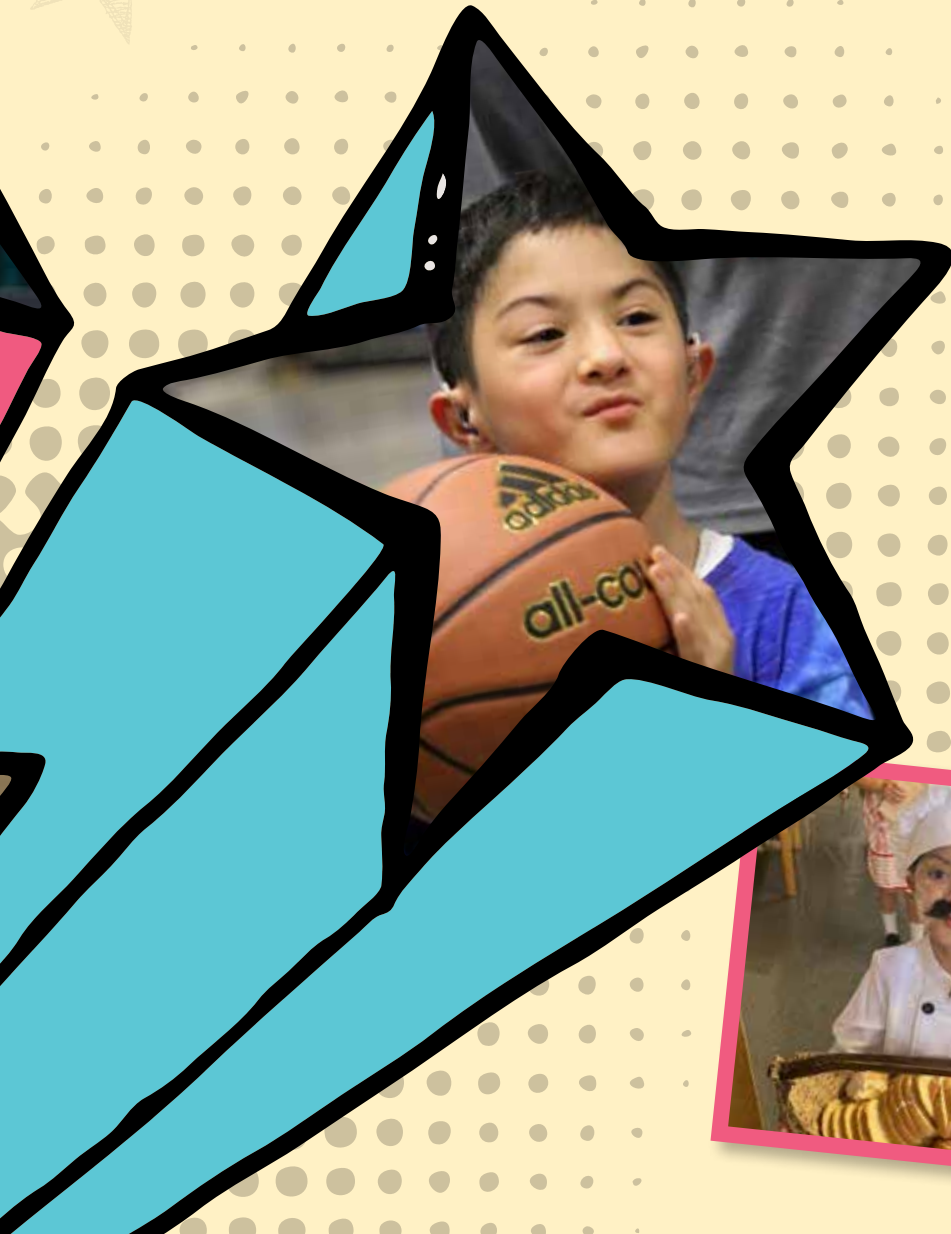
have been incredible. As a single mother, I've needed help, and the social workers have always been there to assist me or connect me with resources. It's been amazing."

Today, Eliberto is thriving. He still visits the clinic for regular appointments with Ms. Patti, his Speech and Language Therapist, his Audiologist, and his ENT. Though he has lost all hearing in his right ear and is preparing for a cochlear implant, this hasn't slowed him down.

Armelisa keeps Eliberto engaged in as many activities as possible through Children's Clinics and its partners. Despite not having a car, she takes the bus or an Uber to ensure Eliberto participates in Adaptive Tennis, Basketball, Theatre, Music, and Dance.

Recently, he performed in Saguaro City Music Theatre's production of **Willy Wonka** and was even featured in AZPM's **Arizona Illustrated** for his involvement in its inclusive theatre program.

"Eliberto's journey has been tough," Armelisa concludes. "But now he's thriving, outgoing, and that wouldn't have been possible without the care and support from Children's Clinics."



DIAMONDBACKS DELIVER:



A Grand Slam for Kids' Eye Care

The Arizona Diamondbacks really put the "Arizona" in their name when they pitched in \$70,000 to score new ophthalmology equipment and give the Ophthalmology suite at Children's Clinics in Tucson a fresh, new look. Thanks to their generosity through the Ken Kendrick Grand Slam Award, the clinic is now even better equipped to provide top-notch eye care for kids all over Southern Arizona.



The grand finale of this project was a lively ribbon-cutting ceremony on Tuesday, May 21. The Arizona Diamondbacks Foundation team made the trip down to Tucson to join in the fun, showcasing their big-hearted commitment to the community and their passion for making healthcare for kids even better.

But the real MVP of the day? None other than Baxter the Bobcat, the D-backs' lovable mascot! Baxter brought the party with him, handing out D-backs baseball caps to excited kids and staff alike, spreading smiles and excitement all around. His playful presence was a perfect reminder of the strong bond between the team and their fans, and their desire to give back to the community that cheers them on.

The newly remodeled Ophthalmology suite at Children's Clinics isn't just looking good—it's ready to provide an even more comfortable and efficient experience for both the kids and the medical team. With the latest ophthalmic technology on board, children are set to receive top-tier care for their vision needs.

This renovation is a shining example of the clinic's dedication to offering the best in medical care and making sure their patients have the best possible health outcomes.



The Arizona Diamondbacks Foundation continues to knock it out of the park with projects like this, showing their love for the community by backing healthcare initiatives that make a real difference. Their support doesn't just help individual children—it lifts up the entire community.

As the kids and staff at Children's Clinics sported their new D-backs caps, the sense of teamwork and community spirit was stronger than ever. The revamped Ophthalmology suite now stands as a bright symbol of hope and progress, all thanks to the Arizona Diamondbacks Foundation's unwavering dedication to the well-being of Arizona's children.

Photography by Anna Carrington/Arizona Diamondbacks.



The Arizona Diamondbacks have been remarkable supporters of our Aquatic Therapy program for the past two years, helping children who rely on wheelchairs experience the freedom and mobility that water provides. This transformative therapy promotes physical and emotional well-being, offering children a unique opportunity for movement. The program is made possible through the generosity of donors and grants, ensuring that we can continue offering this vital service to those who need it most.

*Mercy Care Helps Power
the Success of Our*

BACK-TO-SCHOOL FAIR



This July, Children's Clinics hosted its most successful Back-to-School Fair yet, with a packed house and an impressive turnout. In just two hours, we distributed 428 backpacks filled with essential school supplies to our kids, setting them up for success in the new school year.



While this annual event continues to grow, our mission stays the same: ensuring our children have the best possible start to their academic year. We are especially grateful to Mercy Care, who returned as our Title Sponsor, enabling us to purchase 500 backpacks filled with not just the basics like pencils and erasers, but age-appropriate items including earbuds, water bottles, markers, crayons, folders, and much more.

At Children's Clinics, we recognize that supporting families goes beyond medical care. With the average cost of school supplies ranging from \$500 to \$800, it can be a financial strain for many families. Thanks to the generous support of our community, we were able to alleviate some of this burden and make a meaningful impact on our families.

We also wanted to ensure the day was memorable for everyone. Supercuts returned to offer free haircuts and free haircut vouchers for our kids. Hughes Federal Credit Union volunteers ran a "stuffy wellness clinic" for the kids, ensuring all our children had a healthy new stuffy. Plus, the event was packed with fun activities like glitter tattoos, face painting, and live music by Mr. Nature, creating a lively, festive atmosphere.

No celebration is complete without refreshments! Eegee's donated their famous cool drinks for the families to enjoy, and Portillo's was on hand serving hot dogs, which was especially fitting as the event coincided with National Hot Dog Day.

Our Back-to-School Fair is a true testament to how our community comes together to support the health and well-being of children. We extend our heartfelt thanks to all the individual donors, corporate sponsors—including Mercy Care, QuikTrip, Walmart, Desert Diamond Casino, and Target—as well as the more than 50 volunteers from groups like Corpus Christi Parish and Hughes Federal Credit Union, and our dedicated staff. The impact of your contributions on these young lives is truly immeasurable.



Empowering Lives:

THE ROLE OF OUR VOLUNTEERS

Volunteers are the heart of Children's Clinics, playing a vital role in helping us provide exceptional care and support to children with special healthcare needs. From assisting with events and administrative tasks to interacting directly with patients and families, their dedication enhances the experience of every child who walks through our doors. Without their generous time and efforts, many of our programs and services simply wouldn't be possible.

Pet Therapy

At Children's Clinics, pet therapy dogs and their dedicated volunteer handlers bring comfort and joy to our young patients. These special visits provide a calming and uplifting experience, reducing stress and brightening the day for children and their families. The presence of these furry friends adds a unique and heartwarming element to the care we offer.

In-Clinic Volunteers

Our in-clinic volunteers play a crucial role in creating a welcoming and supportive environment for children and their families. From greeting patients to assisting with activities and administrative tasks, their kindness and dedication help ensure that each visit to Children's Clinics is a positive experience. Their contributions are invaluable in enhancing the quality of care we provide every day.



Event Volunteers

These volunteers play an important role in bringing joy and excitement to our kids during special occasions like our Back-to-School Fair, Halloween, and Holiday Toy Market, and Spring Festival. From distributing supplies and decorating spaces to checking in families and running activities, their efforts help create memorable, festive experiences for children and their families. These events would not be possible without the dedication and enthusiasm of our volunteers, who make each celebration special.

Adaptive Rec Volunteers

Our adaptive recreation volunteers serve as buddies for children, providing guidance, support, and encouragement during their activities. These volunteers help ensure that every child, regardless of ability, can fully participate and enjoy the experience in a safe and inclusive environment. Their commitment fosters confidence, independence, and joy in the children they partner with.

Would you like to volunteer at Children's Clinics? [Learn more here.](#)



Ride, Roll, and Fun at EL TOUR



Tucson is often recognized as the “Biking Capital of the World” by leading biking magazines and media, and at Children’s Clinics, we’ve embraced that culture through our Adaptive Trikes and Bikes program and participation in the El Tour de Tucson Fun Ride. Biking not only provides a great way for our kids to stay active but also offers a chance for them and their families to enjoy the outdoors together.

Thanks to the generous support of our community, we’ve been able to spread the joy of cycling to more children. For years, Children’s Clinics has covered the entrance fees for our families, allowing our kids to participate in the El Tour de Tucson Fun Ride annually.

Last November, two incredible sponsors made it possible for our kids to enjoy an unforgettable event day. Hughes Federal Credit Union generously sponsored our Bike Decorating Party, where the kids had a blast adding streamers, paper flowers, and personalized signs to their bikes—while enjoying some delicious pizza.

Simply Bits, a Ting Company, sponsored our Ride Day, complete with mint green t-shirts that helped everyone feel connected and commemorate the occasion. Families and kids walked, rode, and rolled their way through a mile-long course in the heart of Tucson, cheered on by an enthusiastic crowd. At the finish line, they were welcomed with cheers, shiny medals, and a celebratory breakfast at the Children’s Clinics tent. It was a morning filled with joy, laughter, and lasting memories.



Building a Love for Literacy at CHILDREN'S CLINICS



MARSHALL
FOUNDATION

Literacy has always been a huge focus for Children's Clinics. When we remodeled our lobby, we made sure there was a space for our families and children to grab a book after an appointment. We were so excited to expand our effort for literacy by receiving a large grant from the Marshall Foundation. We held two events, one in the fall and the other in the spring to promote all the benefits of literacy to our families.

At both events, we were thrilled to have author Fynisa Engler in attendance, signing copies of her book *Harry Can Hear*. The events also featured engaging activities like story hour, a "read to a dog" session, and other fun literacy-based activities. Children also had the opportunity to take home free books, sparking a love for reading that they can enjoy long after the event!



Giving Hope for **HEARING**



Del E. Webb's Audiology Department Remodel.

Our Audiology department is one of the busiest in the clinic, and to keep up with growing demand, we planned a remodel of our Audiology rooms and the purchase of new equipment for 2024. We are incredibly grateful to the Del E. Webb Foundation for reviewing our request and granting us the necessary funding to bring this project to life. This remodel will significantly enhance our ability to serve children's pediatric hearing needs at Children's Clinics for many years to come.

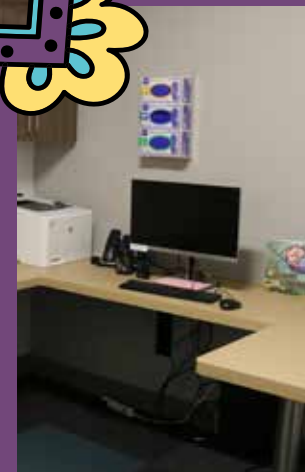
Hearing the Future with Help from the Jim Click's Family Foundation

For many families, addressing pediatric audiology needs can be a significant challenge. Many insurance providers are not legally required to cover hearing tests, hearing devices, or repairs for children, placing a heavy financial burden on families. In the worst cases, children's hearing needs may go unmet, which is unacceptable to us at Children's Clinics, as well as to the Jim Click Family Foundation, which has generously provided funds to support families with audiology services.

Those services including hearing testing, new hearing devices, and hearing device repairs.

We are deeply grateful to both the Del E. Webb Foundation and the Jim Click Family Foundation for their dedication to ensuring that children can hear the voices of their teachers, friends, and loved ones.

Del E. Webb Foundation



Taking Center Stage for CHILDREN'S CLINICS

Social Venture Partners of Tucson is dedicated to fostering impactful philanthropy by connecting skilled professionals with nonprofit organizations to drive positive change in our community. One of their standout initiatives is Fast Pitch, where eight nonprofits are selected to craft and deliver a three-minute pitch about their work to a global audience.

We're thrilled to share that Amy Serafin, our Development and Communications Specialist, was chosen as one of the eight finalists. The highlight of the program was her chance to step onto the Fox Theatre stage and deliver her pitch, which led to \$7,000 in awards and an additional \$13,000 in donations and matching gifts. More importantly, Amy had the opportunity to share the heart of our Clinic's mission with a wide audience, receiving an incredibly positive response. This experience not only connected us with new supporters but also provided invaluable feedback and recognition for the important work we're doing.



Smart Scans, Better Smiles with Help from DELTA DENTAL

Children's Clinics received a grant from Delta Dental of Arizona at the beginning of 2024 to purchase a state-of-the-art Trio 3-D scanner for our dental department. This advanced technology will significantly enhance the quality of care for our patients, particularly those in need of orthodontic and dental services. For children with special healthcare needs, this scanner is a game-changer, making procedures less invasive and more comfortable.

Delta Dental's support exemplifies their commitment to improving oral health across Arizona, especially for children with unique healthcare needs. With this grant, Children's Clinics can continue to provide comprehensive, top-tier care that integrates advanced technology to improve patient experiences and outcomes.



WAYS TO GIVE

Earn a dollar-for-dollar credit on your Arizona state taxes by giving to Children's Clinics!

The Arizona Charitable Tax Credit lets you choose where your tax dollars go while helping us provide exceptional care for children with special needs and their families—and it even reduces your tax liability!

Claiming your credit is easy. After giving to a qualifying charitable organization, like Children's Clinics, keep your receipt to reference when ready to file for your state taxes. Make your gift today! www.childrensclinics.org/aztaxcredit

**\$470 maximum – single taxpayer
or head of household**

\$841 maximum – married filing jointly

To learn more about the Arizona Tax Credit, visit our website for a handy guide on what is a Qualified Charitable Organization and why Children's Clinics qualifies. Remember to consult your tax professional before making any financial decisions.

**CHILDREN'S
CLINICS
QCO CODE: 20530**



Scan with your
smartphone

Ways to Give

Children's Clinics is proud to have earned the Platinum Seal of Transparency from Candid, the highest recognition a nonprofit can achieve. This distinction highlights our commitment to openness, providing donors and funders with valuable data to assess our performance. If you believe in our mission and want to help us make a lasting impact on the lives of children and families, here are several ways you can contribute

- **Monthly Giving:** Spread your gift throughout the year in small increments that add up to a big impact. Plus, your monthly giving may be eligible for the dollar-for-dollar Arizona tax credit.
- **In-Kind Donations:** Children's Clinics accepts new and unused items to support families we serve such as, books, toys, diapers, diaper wipes, food and gas gift cards. For questions about In-Kind gifts, please contact us.
- **Legacy Giving:** There are many ways to leave a lasting impact from an estate gift to a donor advised fund. To learn more about legacy giving visit our website, or contact us for more information.
- **Audiology Fund:** Give the gift of hearing. Insurance doesn't always cover pediatric hearing tests, devices, or repairs, but your support can help ensure that every child experiences the joy of hearing.
- **Adopt a Family for the Holidays:** Be a secret Santa and help one of our families enjoy the true meaning of the season. Families come in small, medium, and large. Visit our website for more information.



SQUARE & COMPASS



Dear Friends,

The Future is Bright indeed! Square & Compass is a proud partner of Children's Clinics and all the work they do for our children and community. For more than 30 years, we have been partners in this endeavor to provide a place for exceptional healthcare to children with the most complex medical conditions and we intend to continue this noble endeavor well into the future.

This partnership between Square & Compass and Children's Clinics allows Southern Arizona's pediatric doctors, nurses, therapists, and other specialists to care for our children in a warm and inviting environment. Square & Compass has gladly provided the building that Children's Clinics has called home for over 30 years while, also, assisting families with the cost of healthcare needs and services. All in an effort to help lighten the financial burden that often accompanies complex medical conditions.

For 77 years, we have honored our Founders' vision of providing rehabilitation services for children, by adapting to meet the current needs of the clinic's patients, whenever possible. Square & Compass, with the help of faithful and generous donors, has provided a pleasant and functional facility while lessening the burden on families struggling with unique and complex healthcare needs.

We are proud of our role in these honorable endeavors, and we're humbled daily by donor contributions that allow us to continue to fulfill this critical mission in our community. We greatly appreciate your support. Your support makes our mission possible and allows us to assist children, in most need, in our community. Together, we will continue to brighten the lives of the children and families, who pass through our doors, well into the future.

With Gratitude,



Van Elrod
President,
Board of Directors
Square & Compass
Children's Clinic



Amy Burke
Executive Director
Square & Compass
Children's Clinic

Looking back over this past year, Square & Compass has fulfilled 380 requests for medical assistance to children for items such as:

- Prescriptions
- Lab Services
- Ultrasounds & MRIs
- Communication Devices
- Feeding Aids & Tools
- Nutrition Supplements
- Various Orthotics Devices & Aids
- Doctor Visits & Outpatient Hospital Procedures
- Transportation to Doctor Visits at the Clinic
- Various Health & Mobility Aids not covered by insurance



Children's Clinics

Comprehensive Care for Kids & Teens

Square & Compass Building | 2600 North Wyatt Drive | Tucson, Arizona 85712

Phone 520-324-5437 | **Toll Free** 1-800-231-8261
Fax 520-324-3128 | **E-mail** info@childrensclinics.org

www.childrensclinics.org | squareandcompassclinic.com

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